



PORT STEPHENS KOALA SANCTUARY SOCIAL MEDIA POLICY

Our Social Media Facebook page provide a place to discuss the Port Stephens Koala Sanctuary. The following guidelines are designed to help provide a quality environment for our followers. Please take a minute to read them and keep them in mind whenever you participate.

By using or accessing our pages, you agree to comply with Facebook's Terms and Conditions. While we are excited to hear from everyone, it is important to note that postings by followers to Port Stephens Koala Sanctuary Facebook page does not necessarily reflect our opinions.

What to expect from us

We welcome all questions, commentary and constructive feedback and will reply to all as quickly as possible, though sometimes there may be a delay in providing a full response if we need to seek advice from a staff member outside of our team. Please note this is not a forum for formal requests and correspondence to the Sanctuary itself; any such requests will not be answered.

We do not take decisions on moderating posts lightly however we do expect that participants post content and commentary that is both relevant and respectful to this community as a whole.

What we expect from you

Port Stephens Koala Sanctuary, reserves the right to remove any posts that do not adhere to our guidelines and to block anyone who violates them repeatedly. We do not tolerate these kinds of posts.

In order to ensure our page is friendly and welcoming for all visitors we ask that you:

- Be respectful of others and their opinions;
- Do not harass, abuse or threaten other visitors to the site;
- Do not post comments that are likely to offend others, particularly in reference to an individual's race, age, gender, sexuality, political leaning, religion or disability;
- Do not use obscene or offensive language;
- Do not post defamatory comments;
- Do not post repeat comments continuously;
- Do not repeatedly post information which is factually inaccurate and may mislead others;
- Do not reveal any personal or sensitive information about others on this page (with the exception of feedback regarding holiday park staff);
- Protect your personal privacy by not including email addresses, phone numbers or home addresses in public posts or comments.
- Any posts or comments that violate these terms will be deleted.

Any person who repeatedly violates these guidelines will be banned from Port Stephens Koala Sanctuary Facebook page. We support the Facebook Statement of Rights and Responsibilities and the privacy policies of Facebook and we request our visitors to do the same.

Uploading files that contain viruses or programs that could damage the operation of other's computers, commercial solicitation or solicitation of donations, spam email and link baiting (embedding a link in your post to draw traffic to your own site) will not be tolerated.



Disclaimer

Although we take care in producing and protecting the content for Facebook, it does not guarantee that the information is accurate, complete or current, and that the data is free from defects. Port Stephens Koala Sanctuary, and Port Stephens Council do not accept any responsibility to you if you incur any loss or damage (however it was caused) in connection with the use of Facebook or any website it links to.

In addition, the Sanctuary and Council make no guarantee of any kind and no legal contract or relationship between the Sanctuary, Council and any person or entity is to be inferred from the use of or information on the Facebook sites.

Participation in Port Stephens Koala Sanctuary, social media forums is done at your own risk with you taking personal responsibility for your comments, your username and any information provided.

No user should rely on the information, but instead should check for confirmation with the originating or authorising body. The Sanctuary reserves the right at any time to make such changes as it deems appropriate to that information. The Sanctuary has no responsibility for the accuracy of any content obtained from this medium and stored by a user in any form.

Any links to external websites and/or non Port Stephens Council information provided on our social media pages are provided as a courtesy only. They should not be construed as an endorsement by the Sanctuary nor Port Stephens Council of the content or condition or views of the linked materials.

Any advertisement that may appear when viewing our page is not endorsed by the Sanctuary or Council nor are we directly affiliated with the advertisement unless stated otherwise.

Lastly, the act of the Sanctuary “liking” or “following” an organisation, business, group, individual person, location or event through social media platforms does not indicate that the Sanctuary or Port Stephens Council endorses the products, views, activities or services relating to the “liked” or “followed” entity, business or group.

For Port Stephens Council’s Social Media Use Disclaimer visit Council’s website on www.portstephens.nsw.gov.au

For more information on Port Stephens Koala Sanctuary please visit our official website on www.portstephenskoalasanctuary.com.au